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Hyatt, A;Lipson-Smith, R;Morkunas, B;Krishnasamy, M;Jefford, M;Baxter, K;Gough, K;Murphy, D;Drosdowsky, A;Phipps-Nelson, J;White, F;White, A;Serong, L;McDonald, G;Milne, D

Title:

Testing consultation recordings in a clinical setting with the secondears smartphone app: Mixed methods implementation study

Date:

2020-01-01

Citation:

Hyatt, A., Lipson-Smith, R., Morkunas, B., Krishnasamy, M., Jefford, M., Baxter, K., Gough, K., Murphy, D., Drosdowsky, A., Phipps-Nelson, J., White, F., White, A., Serong, L., McDonald, G. & Milne, D. (2020). Testing consultation recordings in a clinical setting with the secondears smartphone app: Mixed methods implementation study. Jmir Mhealth and Uhealth, 8 (1), <https://doi.org/10.2196/15593>.

Persistent Link:

<https://hdl.handle.net/11343/252287>

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Second Ears

The Peter MacCallum Cancer Centre's Second Ears app helps you record and recall conversations between you and your clinicians. You never have to worry about missing something important, and you can share it with your family and carers too.

[Start](#)



Peter Mac

Peter MacCallum Cancer Centre
Victoria Australia

PURN



Full Name

Date of Birth

Sign in

Help

1. Record

When you go in to your consultation use the Second Ears app to record your conversation.

2. Upload

After you've finished recording it will need to be uploaded to the hospital. Choose when it suits you to upload.

3. Listen

Once the recording is uploaded you can listen to your recording and take notes to help you remember information.

4. Share

Play the recording to family members and carers, or send them a copy too.

Remember: This recording is your responsibility once shared outside of the Second Ears app - much like if you took a copy of your medical record outside of the hospital!



Logout



Recordings



Record



Notes





Recording...
0:05



Notes

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Notes

23 May 2017 - 10:08 AM

Dietician ●●

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23 May 2017 - 9:26 AM

Radiologist ●

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18 March 2017 - 12:32 PM

Physio



Close

Recording 0:05

23 May 2017 - 10:08 AM

Dietician ●

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18 March 2017 - 12:32 PM

Physio



Close

[Back](#)

Recordings

23 May 2017 - 10:08 AM

Dietician  



23 May 2017 - 9:26 AM

Radiologist 



18 March 2017 - 12:32 PM

Physio



2 January 2017 - 10:02 AM

Nurse



12 December 2016 - 3:23 PM

Dietician



[Back](#)

Recordings

1 June 2017 - 9:28 AM

UPLOAD

23 May 2017 - 10:08 AM

Dietician  



23 May 2017 - 9:26 AM

Radiologist 



18 March 2017 - 12:32 PM

Physio



2 January 2017 - 10:02 AM

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Dietician



**This recording is not
available yet**

In order to listen to this recording, it
must be uploaded to the hospital
first. Press upload to begin.

OK

[Back](#)

Recordings

1 June 2017 - 9:28 AM



23 May 2017 - 10:08 AM

Dietician  



23 May

Radi



18 May

Phys



2 January 2017 - 10:02 AM

Nurse



12 December 2016 - 3:23 PM

Dietician



**This recording is
currently uploading**

In order to listen to this recording, it
must be uploaded to the hospital
first. Please wait for upload to finish.

OK

Back

Recordings

1 June 2017 - 10:08 AM



16:12

-19:48



Share



Delete

Who

Dietician >

Tags



Notes

Enter your notes here...

Back

Recordings

1 June 2017 - 10:08 AM



16:12

-19:48



Share



Delete

Who

Dietician >

Tags



Notes

Enter your notes here...

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Recordings

1 June 2017 - 10:08 AM



16:12

-19:48

Share safely!

Sharing your recordings means it is no longer secure in the app. Make sure you are only sending it to people you know and trust.

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Who

in >

Tags

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Notes

Enter your notes here...

Back

Who



Doctor



Nurse



Pharmacist



Social
Worker



Physio-
therapist



Psychologist



Dietician



Radiation
Therapist



Other

Back

Who



Doctor



Nurse



Pharmacist



Social
Worker



Physio-
therapist



Psychologist



Dietician



Radiation
Therapist



Other

Back

Tags

ADD TAG

Red



Orange



Yellow



Green



Blue



Purple



Grey

